



## General Terms and Conditions of Membership

- *The Membership Contract Application process sets out the fees payable when you join Slice of Life Gym. The membership fee and any other fees are payable in advance by each member (irrespective of actual use of the gym). Membership is automatically renewed each month.*
- *Memberships can be cancelled ONLY in person with the Manager at the Slice of Life Gym reception desk. The cancellation procedure will detail the last payment date (following choice of month to cancel, one payment month notice must be given as per below example), the total payment amounts outstanding and membership termination date. Cancellation must be received providing one full payment months' notice e.g. cancellation on or before 31 December will terminate membership on 31 January. On cancellation you remain liable for one calendar month's subscription during the notice period. Cancelling your instruction directly at your Bank is not sufficient.*
- *We operate a 14-day 'cooling off' period for all memberships during which, should you change your mind about being a member of Slice of Life Gym, we will reimburse your membership fee. If you use the gym or centre classes more than once during the 14-day period, we will deduct the cost of any visits used from this refund at the casual visit charge rate – e.g. if you use the gym three times within the 14 days, we'll deduct the cost of two casual open gym visits from the balance being reimbursed. All requests for cancellation/refunds must be made in person or by email.*
- *If your Bank fails to make a payment from your account when due your membership will automatically terminate, please contact us although Slice of Life Gym will email to advise you of this. An administration fee of £10 may be charged for each failed payment.*
- *A member who terminates their membership will have no claim to any refund of their charge(s). A member whose membership is terminated will forfeit all the privileges of membership.*
- *Members will be refused entry if outstanding payment issues are not settled immediately.*
- *Membership may be refused or rescinded with good reason at the discretion of the management at any time and admission to Kingsnorth Recreation Centre and Slice of Life Gym's premises may also be refused to any member or their guest at the discretion of the management.*
- *Membership is personal to the member and may not be assigned transferred sold on or otherwise dealt with and members who 'lend' their membership to third parties will have their membership rescinded without a refund.*
- *Membership fees and other fees are reviewed periodically. Subscription charges are as posted and may be varied by the management without notice. Automatic payment*

*subscribers will be given at least 10 working days written notice of any changes to the email address provided by the member.*

- *Annual fees paid in advance cannot be refunded under any circumstances. Slice of Life Gym provides membership options and the greater the commitment the lower the overall annual subscription rate. In exceptional circumstances such as injury, ill health or pregnancy, the company (at its sole discretion) may agree to refund and therefore terminate any remaining part of a membership with reasonable documented evidence.*
- *To qualify for any discounted membership options you are required to supply evidence of your eligibility. You may only purchase such memberships in person at the Slice of Life Gym Reception. You may be charged at the full membership rate until such evidence has been produced.*
- *Membership can only be suspended for any period of time in extenuating circumstance by arrangement in person with the Manager at Slice of Life Gym. In the case of the need to suspend a membership it may be more appropriate to visit us to cancel your membership.*
- *All members agree to abide by the "Gym Rules" as posted in the premises and on the website [www.slice-of-life.co.uk](http://www.slice-of-life.co.uk). Copies are available for members if requested. In the event of any dispute as to the meaning of the Gym Rules or of these Terms & Conditions the reasonable interpretation of Slice of Life Managing Director shall be final and conclusive.*
- *Membership may be withdrawn with no refund if any member breaks the Gym Rules.*
- *Neither Slice of Life nor the employees or agents of Slice of Life shall be liable for any loss damage or theft of personal property belonging to any member or any guest of a member or otherwise occurring on the premises whether or not such property is left in lockers provided for the use of members and guests.*
- *Neither Slice of Life nor the employees or agents of Slice of Life shall be responsible for any injury occurring on the premises whether as a result of the use or misuse of the facilities and/or equipment provided by Slice of Life or otherwise in the absence of negligence on the part of Slice of Life their employees and/or agents.*
- *Slice of Life reserves the right to vary these Terms & Conditions on not less than 28 days notice to members. Notice of any variation will be validly given to members if posted in a prominent position in the premises.*
- *Slice of Life Gym's General Terms & Conditions as varied from time to time are deemed to be accepted and binding by persons applying for membership. All new member membership applicants must sign their acceptance of such Terms & Conditions of membership. Slice of Life Gym's General Terms & Conditions are available upon request or on our website [www.slice-of-life.co.uk](http://www.slice-of-life.co.uk).*